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## **Decent Services Ltd Trading as Decent Cleaning Integrated Management System (IMS) Policy**

### **Our Principles and Commitments**

Decent Cleaning is fully committed to providing sustainable, high-quality cleaning services for commercial and business clients in an injury-free, safe, secure, and responsible manner with minimum environmental impact and minimal risk of pollution. Our principles are rooted in a culture of continuous improvement and a steadfast commitment to meeting or exceeding the standards of ISO 9001:2015, ISO 14001:2015, and ISO 45001:2018.

#### **We are committed to:**

- Consistently delivering reliable and efficient services to meet or exceed our clients' expectations.
- Minimising our environmental impact by reducing e-waste, promoting resource efficiency, and preventing pollution.
- Ensuring the health and safety of our employees, contractors, and visitors by identifying and controlling workplace risks.

### **Our IMS Policy Framework**

#### **Our IMS policy framework is built on the following key elements:**

**Quality Management:** We aim to provide services that meet the needs of our clients and comply with applicable legal and regulatory requirements. We focus on continuous improvement through regular monitoring and analysis of our processes.

**Environmental Management:** We strive to reduce our ecological footprint by implementing practices that support sustainability, recycling, and energy efficiency. We ensure compliance with relevant environmental laws and regulations.

**Occupational Health and Safety Management:** We are dedicated to creating a safe and healthy workplace. We implement risk assessment and hazard identification practices to prevent accidents and incidents. We also foster a culture of safety through employee training and awareness.

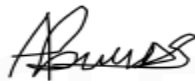
## **Annual Review**

We annually review our IMS policy and objectives to ensure their continued relevance and effectiveness. Our senior management team leads this review, which is part of our commitment to continuous improvement. During this review, we assess our performance against our IMS objectives and adjust as necessary to reflect changing circumstances, customer feedback, and evolving industry best practices.

## **Communication and Accessibility**

We believe in open and transparent communication. Our IMS policy is accessible to all employees, contractors, customers, and other stakeholders. We actively engage with our employees and other stakeholders to ensure they understand and support it. Additionally, we provide ongoing training to our employees to maintain high standards in quality, environmental, and health and safety practices.

A.D Said



Managing Director